

Product Care

and Maintenance Standards



Introduction

To preserve the quality and appearance of your C&R product, please follow the cleaning and maintenance instructions provided below. These care and maintenance guidelines are intended for your convenience. No warranty is implied, as results may vary depending on individual use and environmental conditions.



General Care Guidelines

- Clean surfaces regularly to prevent the build-up of dust, dirt, and stains.
- Use only mild cleaning agents and soft cloths to avoid scratching or damaging finishes.
- Avoid exposure to excessive heat, moisture, or direct sunlight.
- Always test cleaning products on a small, inconspicuous area before full application.
- Do not use abrasive pads, harsh chemicals, or solvents unless specifically recommended.
- Dry all cleaned surfaces thoroughly to prevent water marks or damage.
- Handle products with care to maintain their appearance and longevity.

Coated Metal

For routine cleaning, wipe coated metal surfaces with a soft cloth dampened with mild detergent and warm water. Rinse thoroughly and dry completely.

To remove scuff marks from low-gloss coatings, use a pre-softened paste wax and follow the manufacturer's instructions.

To remove scuff marks and light scratches from high-gloss coatings, use an automotive polishing compound (liquid or paste). After polishing, apply a pre-softened automotive paste wax to restore the original sheen.

Chromed Metal

For regular cleaning, dampen a cheesecloth or micro fiber cloth with a non-abrasive cleaner, such as liquid dish soap. Gently wipe the chrome component until its original lustre is restored. Dry thoroughly with a soft cloth to remove any remaining residue.

Laminates

Products with laminate surfaces may include tabletops, work surfaces, open shelves, pedestals, cabinets, and panel tiles.

For general cleaning, wipe the laminate surface with a soft cloth and a solution of mild detergent and warm water. Rinse thoroughly and dry with a soft cloth.

Do not use powdered abrasives or harsh cleaning agents such as hypochlorite bleach, hydrogen peroxide, or nitric or hydrochloric acids, as these may damage the surface and alter the finish colour.

Plastics

For routine cleaning, wash plastic surfaces with a soft cloth dampened with mild detergent and warm water. Rinse thoroughly and dry with a soft cloth.

Do not use solvents or abrasive household cleaners, as they may damage the surface.

Avoid harsh scrubbing with brushes, which can scratch or dull the finish.

Woods & Veneer

Extreme heat and humidity can damage wood furniture. Avoid placing products in direct sunlight or near radiators, air conditioning vents, humidifiers, or fireplaces.

Always use coasters under hot or wet items such as coffee pots and cups. Do not leave water cups or damp objects on the surface for extended periods, especially near the edges.

To protect the wood surface, use protective desk pads under writing areas and office equipment.

For routine cleaning, dust furniture daily with a slightly damp, soft, lint-free cloth. Then dry with a clean, soft cloth, wiping in the direction of the wood grain.

Once a month, clean the surface with a soft cloth dampened with a high-quality cleaner formulated for wood furniture.

Wipe in the direction of the grain to remove dirt and fingerprints, then dry thoroughly with a clean cloth.

Twice a year, apply a high-quality emulsion wax using a soft cloth. Emulsion wax is clear and helps prevent fingerprints.

Do not use aerosol-powered cleaners, polishing wax, abrasive products, or oily polishes.

Glass

Use a mild cleaning solution made of ammonia, water, and a few drops of mild liquid soap, or a cleaner specifically formulated for glass surfaces.

Apply with a soft cloth, then remove excess cleaner with a squeegee or wipe dry with a clean, lint-free cloth.



Bangkok Office & Showroom

0-NES Tower, 19th Floor, Unit 1904
6 Sukhumvit Road Soi 6, Klong Toey,
Bangkok, 10110 Thailand
+66 2078-1949
cnrthailand.com

